



## Policy Wording

### Extended Warranty Plan (Plan 3)

#### Covering:- Manufacturing Defects and Mechanical Damages

**Cover All Manufacturing Defects:** Coverage for defects in materials, workmanship, and design.

**Cover All Mechanical Damages:** Coverage for mechanical breakdown and electrical damage.

- ✓ **Unlimited Coverages :-** There shall be no limit on the number of claims in policy.
- ✓ **Doorstep Pickup & Drop :-** Provides free doorstep pickup and delivery of repaired devices pan India.
- ✓ **Pre-Approved Claims :-** Ensures body without specifying the cause/incidence.
- ✓ **Replacement Warranty :-** Provides 1-year free warranty of parts replacement.
- ✓ **New & Used Gadgets :-** Lifetime cover all new and old devices.
- ✓ **Worldwide Cover :-** Travel all over the world without fear. Your gadget protection is valid everywhere.
- ✓ **No Claim Bonus :-** No claim bonus is applicable in case of no claim lodged during the tenure of policy
  - ❖ 1st Year :- 5% Discount
  - ❖ 2nd Year :- 10% Discount
  - ❖ 3rd Year :- 15% Discount
  - ❖ 4th Year :- 20% Discount
  - ❖ 5th Year :- 22% Discount

**Optional Add-On :-** Manufacturing Defects



## Exclusions

- Most policies exclude damage due to normal wear and tears or neglect.
- Accidental coverage typically does not extend to intentional acts.
- Any claim where the **IMEI number cannot be determined**.
- Any claim arising from **abuse, misuse or neglect** by you.
- Gadgets which have been **confiscated, reclaimed or otherwise taken back** by a valid authority or body.
- Any cost of reinstating **downloads, ring tones, graphics, pictures, apps, music** or any other content. It is highly recommended that you back up your gadget regularly to minimize any loss of information.
- Any claim for any loss, damage, liability or expense directly or indirectly caused by or contributed to, or arising from, the use or operation, as a means for inflicting harm, of any **system, software program malicious code, virus** or process or any other electronic system.

## Tenure of Protection Plan

The coverage option of 1 year to 5 years is available which commences on the date of payment made.

## Renewals

Lifelong renewal provided by **Dell Secure Private Limited**.

## Deductibles and Limits

10% - 20% of loss amount depending upon the nature of the claim